

Task	Senior Account			System
	Director	Manager	Administration	Coordinator
Policies	R	I	I	C
Objectives & Targets	R	A	C	C
Risk Management	I	R	I	C
Organisational Performance	R	A	C	I
Communication	C	R	I	I
Emergency Response	A	R	I	C
Legal Compliance	A	R	I	C
Resources	R	A	C	I
Requirements for Products & Services	I	R	C	I
Operatiional Control	I	R	C	I
Customer Satisfaction	C	R	C	I
Training	C	R	I	C
Supplier Management	I	R	C	I
Document & Records Management	I	A	I	R
Corrective Action	A	R	I	R
Internal Audit	I	A	I	R
Management Review	C	R	I	R